



What to expect when you report a claim:

If DynaRisk is unable to resolve your cyber situation, please email our dedicated claims hotline at cyberclaims@reix.ca.

A cyber claims expert will reach out to you and connect you with cyber experts specific to your cyber situation. Our panel of cyber experts include a breach coach / cyber-specific lawyer, and further forensics support if required. These third-party experts will be assigned to assist in getting you back to normal as soon as possible.

CLAIMS PROCESS

01

Report a Cyber Incident

If you suspect you've experienced a cyber incident, and haven't contacted DynaRisk, please do so:

Call: 1-855-615-1083 or,
Email: dynarisk@reix.ca

02

Report a Cyber Claim

If DynaRisk is unable to resolve the cyber incident, report your claim at: cyberclaims@reix.ca

03

Cyber Claims Experts & Breach Coach

A cyber claim expert and breach coach will be assigned according to the type of cyber incident you're experiencing.

04

Cyber Forensic & Other Experts

If necessary and approved, a forensic expert and/or other experts will be added to your support team.

05

Ongoing Remediation

No two incidents are the same. so ongoing remediation efforts may be required, (subject to consent and approval).